



New Mexico Regulation and Licensing Department
BOARDS AND COMMISSIONS DIVISION
NEW MEXICO REAL ESTATE COMMISSION
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December 15, 2016

Heather Guarino, Qualifying Broker
Premier Properties
8700 Elena Dr. NE
Albuquerque, New Mexico 87122

Re: NMREC Case No. 15-11-07-114

Dear Ms. Guarino:

On November 8, 2016 you accepted the Real Estate Commission's settlement offer in the above-referenced matter.

The offer provides that you complete for no credit a four-hour Commission-approved property management course. The Commission is in receipt of your certificate of course completion dated November 22, 2016.

This matter came to the Commission's attention when Meg Bartlett filed a complaint against you alleging that you violated the Real Estate License Law and the Real Estate Commission Rules in the course of managing the property at 135 Mesa Sea Rd., El Prado, New Mexico.

These violations occurred when you, as qualifying broker, failed to conduct your brokerage business under the trade name registered with the Commission; failed to deliver written disclosure of brokerage relationships and receive written acknowledgement from the customer or client that they had been received; and used names other than the registered trade name, "Premiere Properties Vacation Reservations and Management, LLC" on the reservation and rental forms, business cards, the brokerage website, and property management agreements.

If you have any questions, please contact Chief Investigator Lyn Carter at (505) 222-9881.

Sincerely,


Wayne W. Ciddio
Executive Secretary
New Mexico Real Estate Commission

Alcohol and Gaming Division
(505) 476-4875

Boards and Commissions Division
(505) 476-4600

Construction Industries Division
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